

# **ZANUSSI**



**CHEST FREEZER**

**ZFC 35C**

**OPERATING AND INSTALLATION MANUAL**

# Important Safety Information



These warnings are provided in the interests of your safety. Ensure that you understand them all before installing or using this appliance. Your safety is of paramount importance. If you are unsure about any of the meanings or these warnings contact your Local Service Force Centre.

## Prior to Installation

Check the appliance for transport damage. Under no circumstances should a damaged appliance be installed. In the event of damage please contact your retailer.

### Installation

- This appliance is heavy. Care should be taken when moving it.
- It is dangerous to alter the specifications or attempt to modify this product in any way.
- Ensure that the appliance does not stand on the electrical supply cable. If the supply cable is damaged, it must be replaced by a cable available from your local Service Force Centre.
- Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.
- Parts which heat up should not be exposed. Whenever possible, the back of the appliance should be close to a wall, but leaving the required distance for ventilation, as stated in the installation instructions.
- The appliance should be left for 2 hours after installation before it is turned on, in order to allow the refrigerant to settle.
- **Make sure that the power plug is not squashed or damaged by the back of the fridge/freezer.**
  - A damaged power plug may overheat and cause a fire.
- **Do not place heavy articles or the fridge/freezer itself on the power cord.**
  - There is a risk of a short circuit and fire.
- **Do not remove the power cord by pulling on its lead, particularly when the fridge/freezer is being pulled out of its niche.**
  - Damage to the cord may cause a short-circuit, fire and/or electric shock.
  - If the power cord is damaged, it must be replaced by a certified service agent or qualified service personnel.
- **If the power plug socket is loose, do not insert the power plug.**
  - There is a risk of electric shock or fire.

## Child Safety

- Do not allow children to tamper with the controls or play with the product.
- There is a risk of suffocation! Keep packaging material away from children!

## During Use

- This appliance is designed for domestic use only, specifically for the storage of edible foodstuffs. It is not intended for commercial or industrial use.
- Containers with flammable gases or liquids can leak at low temperatures. Do not store any containers flammable materials, such as spray cans, fire extinguisher refill cartridges etc. in the refrigerator.
- Frozen food should not be refrozen once it has thawed out.
- Do not place carbonated or fizzy drinks in the freezer compartment
- Ice lollies can cause 'frost/freezer burns' if consumed straight from the freezer
- Do not remove items from the freezer compartment if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Bottles and cans must not be placed in the freezer compartment they can burst when the contents freeze.
- Manufacturers' recommended storage times should be adhered to. Refer to relevant instructions.

## Maintenance and Cleaning

- Before cleaning, always switch off the appliance and disconnect from the electrical supply.
- When unplugging always pull the plug from the mains socket, do not pull on the cable.

## Servicing

- This product should be serviced by an authorised engineer and only genuine spare parts should be used.
- Under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your Local Service Force Centre.


## At the end of the Appliance Life

- When disposing of your appliance use an authorised disposal site.
- Remove the plug and ensure that any locks or catches are removed, to prevent young children being trapped inside.

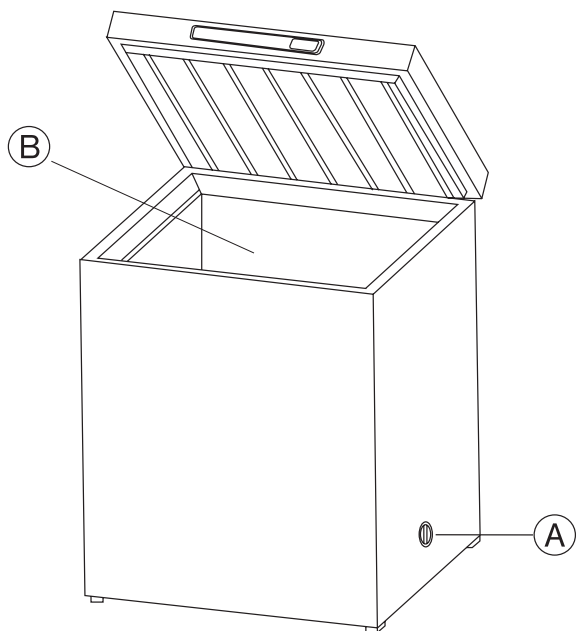
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## Instructions for the Installer

 The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

## Description of the Appliance



A - Knob of temperature regulator

B - Compartment for frozen food storage and freezing fresh foods

## Operation

### Before Use

Remove all packaging and securing tapes. Wash inside the appliance with lukewarm water and bicarbonate of soda (5ml to 0.5 litre of water). Do not use soap or detergent as the smell may linger. Dry thoroughly.

### Starting the Appliance

Insert the plug into the wall socket.

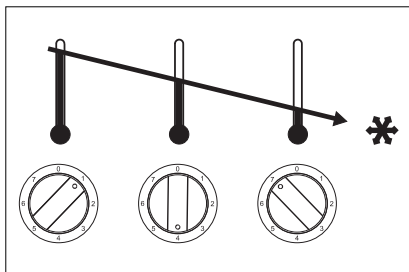
### Switching on freezer box

Close top of freezer box installed in accordance with specifications down then connect equipment with mains as specified above. At this time electric components inside will be energised.

Adjust knob of temperature regulator in centre with rotating clockwise. After a weak clicking cooling compressor will start together with slight vibration and noise.

1. Knob of temperature regulator

### Opening/Closing the Lid



The lid is fitted with a tightly closing sealing strip to prevent moisture entering the freezer, increasing the amount of frost formed.

When the lid is opened the air inside the freezer becomes slightly warmer and expands. When the lid is closed again the air is cooled immediately. This may lead to the creation of a vacuum which makes it hard to open the lid again immediately. This is quite normal.

Wait for a few minutes until the vacuum has subsided and then open gently. Never use excessive force on the handle.

Top has closed and opened position. Movement over open position of top (about 95°) can cause damage.

### Freezing Fresh Food

It is important that fresh food placed in the freezer is frozen quickly and that the food already in the freezer is heated as little as possible.

If more than 3-4kg of food is to be frozen:

- Turn the thermostat control knob to the coldest setting no. 7. The freezer will now run continuously, creating a sufficient reserve of the temperature required.

- Turn the thermostat control knob 6-24 hours before placing new food in the freezer, depending on how much food is to be frozen.
- Place the food in the freezer and leave the thermostat set at no. 7. for about 24 hours more.
- Then turn the thermostat control knob back again. The freezer will return to normal storage temperature.



***If the thermostat control knob is accidentally left at the coldest setting the freezer will not be damaged, but energy will be wasted.***

### Frozen Food Storage

When first starting the freezer or if the freezer has been out of use for some time, we advise you to run your appliance for at least 2 hours before storing frozen food.

Do not exceed the storage period indicated by the manufacturer.

Do not open the lid frequently or leave it open longer than is necessary.



### Important

*Do not put carbonated liquids in the freezer.*

*Ice lollies, if consumed immediately after removal from the freezer can cause a low temperature skin burn.*

*Do not remove items from the freezer if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.*

*In the event of a power cut the food in the freezer will not be affected if the power cut is short and the freezer is full. Do not open the lid Should the food begin to thaw it must be consumed quickly and must not be re-frozen.*

*(See Hints and Tips)*

### Thawing

Deep frozen or frozen food, prior to being used, can be thawed in the fridge or at room temperature, depending on the time available. Small food items may even be cooked from frozen, in this case cooking will take longer.

Any frozen food which is allowed to thaw accidentally should either be eaten as soon as possible, or thrown away. Alternatively, if the food is uncooked and has not been completely defrosted it can be cooked and then refrozen.



**Defrosted cooked food must never be refrozen.**

## Hints & Tips

### Normal Operating Sounds

- You may hear faint gurgling or bubbling sounds when the refrigerant is pumped through the coils or tubing.
- When the compressor is on, the refrigerant is being pumped round and you will hear a whirring sound or pulsating noise from the compressor.
- A thermostat controls the compressor and you will hear a faint 'click' when the thermostat cuts in and out.

### Food Storage

To obtain the best performance from your freezer:

- Do not store warm food or evaporating liquid.
- Avoid buying frozen food if you cannot store it straight away. The use of an insulated container is advisable. When you arrive home, place the frozen food in the freezer immediately.
- Do not push food together too much, try to allow air to circulate around each item.
- Do not store food uncovered.
- Ensure that food placed in the freezer is dated and labelled and used in date order to ensure that food is consumed at its best.
- Lean food keeps better and longer than fatty food, salt reduces the storage time.
- Wrap the food in polythene or aluminium freezing bags or foil so that they adhere to the food and provide an airtight seal.
- Packaging which is swollen or has traces of refrozen water droplets on the pack could indicate that the product has not been kept at a suitable temperature and that it may have lost its original quality. Partially thawed food must not be refrozen, it must be consumed within 24 hours. Never exceed the storage times indicated by the manufacturer.

### Energy Saving Advice

- Do not install the appliance close to sources of heat, such as a boiler or radiator.
- Locate the appliance in a cool well ventilated room and make sure that the air openings of the appliance are not obstructed.

- Avoid unnecessary frosting in the cabinet by packing all foodstuffs into airtight packages before placing them in the freezer.
- Food which is to be frozen (when cool) should be placed in the fridge before being transferred to the freezer.
- Try to avoid keeping the lid open for long periods or opening the lid too frequently as warm air will enter the cabinet and cause the compressor to switch on unnecessarily often.
- Ensure there are no obstructions preventing the lid from closing properly.

### In the Event of a Power Failure

If there is a power failure during the storage of frozen foods, keep the lid closed. If the temperature within your freezer should rise, do not refreeze the food without checking its condition. The following guidelines should assist you:

<b>Ice cream:</b>	Once thawed should be discarded.
<b>Fruits &amp; Vegetables:</b>	If soft should be cooked and used up.
<b>Breads &amp; Cakes:</b>	Can be refrozen without danger.
<b>Shellfish:</b>	Should be refrigerated and used up quickly.
<b>Cooked Dishes:</b>	i.e. casseroles should be refrigerated and used up.
<b>Large Pieces of Meat:</b>	Can be refrozen providing there are still ice crystals remaining within them.
<b>Small Joints:</b>	Should be cooked and can then be refrozen as cooked dishes.
<b>Chicken:</b>	Should also be cooked and refrozen as a fresh dish.

## Defrosting

The freezer compartment will become progressively covered with frost. This should be removed with the special plastic scraper provided whenever the thickness of frost exceeds 1 / 4".

During this operation it is not necessary to switch off the power supply or to remove the foodstuffs.

However, when the ice becomes very thick on the inner liner, complete defrosting should be carried out and it is advisable to perform this operation when the appliance is empty.



To carry out complete defrosting:

1. Disconnect the freezer from the electricity supply.
2. Remove any stored food, wrap in several layers of newspaper and store in a cool place.
3. Leave the lid open.
4. To accelerate the defrosting process place a bowl of hot (not boiling) water inside the freezer and close the lid.
5. When defrosting is completed, dry the interior thoroughly.
6. Turn the thermostat control back to a medium setting between 3-4 and leave to run for at least 2 hours.
7. Replace the previously removed food.



### Important

*A temperature rise of the frozen food packs during defrosting may shorten their safe storage life.*

*Never use sharp metal tools to scrape off frost from the evaporator as this could damage the appliance beyond repair.*

## Something Not Working

If the appliance is not working correctly, please carry out the following checks before calling out an engineer.

Defect:	Check if:	Possible cause:	Action:
Freezer not cold enough	Temperature of stored foods increases (becomes hotter).	Plug not connected correctly	Check plug and socket
		Defect in switch or fuse	Check fuse, call electrician
		Power failure	Wait until power is restored
Too much frost formed	Lid does not close completely	Lid in contact with goods in freezer	Re-arrange goods, check that lid closes correctly
	Lot of moisture in the room	Moisture from washing machine, tumble-dryer, etc.	Move freezer to a room with less moisture, or air regularly
	Goods packed poorly	Lot of moisture from goods	Re-pack goods, see under "How to use"

If after all above checks there is still a fault, contact your local Service Force Centre.

**In-guarantee customers should ensure that the above checks have been made, as the engineer will make a charge if the fault is not a mechanical or electrical breakdown.**

Please note that proof of purchase is required for any in-guarantee service calls.

## Maintenance and Cleaning



*Before any maintenance or cleaning is carried out you must DISCONNECT the appliance from the electricity supply*

### Internal Cleaning

Clean the inside and accessories with warm water and bicarbonate of soda (5m1 to 0.5 litre of water).

Rinse and dry thoroughly.



***NEVER use detergents, abrasive powders, highly perfumed cleaning products or wax polishes to clean the interior as these will damage the surface and leave a strong odour.***

### External Cleaning

Wash the outer cabinet with warm soapy water.

### When the Appliance is not in Use

When the appliance is not in use for long periods, disconnect from the electricity supply, empty all foods and clean the appliance, leaving the lid open to prevent unpleasant smells.

# Service and Spare Parts

In the event of your appliance requiring service, or if you wish to purchase spare parts, please contact your local Service Force Centre by telephoning:

**08705 929929**

Your telephone call will be automatically routed to the Service Force Centre covering your post code area. For the address of your local Service Force Centre and further information about Service Force, please visit the website at [www.serviceforce.co.uk](http://www.serviceforce.co.uk)

Before calling out an engineer, please ensure you have read the details under the heading "Something Not Working." When you contact the Service Force Centre you will need to give the following details:

1. Your name, address and post code
2. Your telephone number
3. Clear and concise details of the fault
4. The model and serial number of the appliance (found on the rating plate)
5. The purchase date

## Customer Care Department

For general enquiries concerning your Zanussi-Electrolux appliance or for further information on Zanussi-Electrolux products, please contact our Customer Care Department by letter or telephone at the addresses below or visit our website at [www.zanussi-electrolux.co.uk](http://www.zanussi-electrolux.co.uk)

Major Appliances - Customer Care Department

Zanussi-Electrolux

101 Oakley Road

Luton

Bedfordshire

LU4 9QQ

08705 727727 (\*)

\*calls to this number may be recorded for training purposes.

**Please note that a valid purchase receipt or guarantee documentation is required for in-guaranteeservice calls.**

For Customer Service in Ireland please contact us at the address below:

Zanussi-Electrolux

Electrolux Group (Irl) Ltd

Long Mile Road

Dublin 12

Republic of Ireland

Tel: +353 (0)1 4090751

Email: [service.eid@electrolux.ie](mailto:service.eid@electrolux.ie)



# Guarantee Conditions

We, Zanussi-Electrolux undertake that if within 12 months of the date of the purchase this Zanussi-Electrolux appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, the company will, at our option repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electrical supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by a your Local Service Force Centre.
- Any appliance or defective part replaced shall become the Company's property.

Home visits are made between 8.30am and 5.30pm Monday to Friday. Visits may be available outside these hours in which case a premium will be charged.

## EXCLUSIONS

This Guarantee does not cover:

Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.

- Costs incurred for calls to put right an appliance improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are the subject of rental agreements.
- Products of Zanussi-Electrolux manufacture which are not marked by Zanussi-Electrolux.

This guarantee is in addition to your statutory and legal rights.

## ZANUSSI - ELECTROLUX EUROPEAN GUARANTEE

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product.
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products.
- This guarantee relates to you and cannot be transferred to another user.
- Your new home is within the European Community (EC) or European Free Trade Area
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household.
- The product is installed taking into account regulations in your new country.

Before you move please contact your nearest Customer Care Centre, list below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0)3 44 62 29 99
Germany	Nuremberg	+49 (0)911 323 2600
Italy	Pordenone	+39 (0)1678 47053
Sweden	Stockholm	+46 (0)8 738 79 50
UK	Luton	+44 (0)1 582 588518

## Technical Specifications

Model		ZFC 35C				
Volume (gross)	litres	105				
Volume (net)	litres	102				
Height	cm	85				
Width	cm	55				
Depth	cm	59,3				
Weight	kg	27				
Energy consumpt./24h	kWh	0,684				
Freezing capacity	kg/24h	12				
Hold-over time	hours	26				
Rated power	W	68				

## Installation

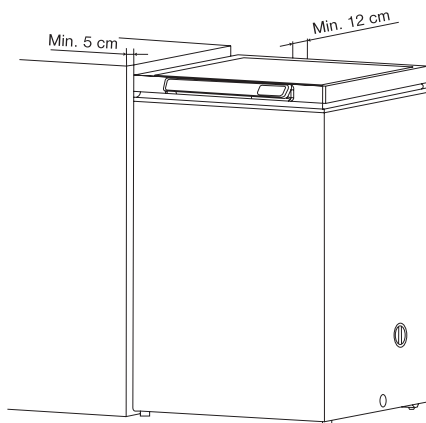
### Positioning

- Place the freezer horizontally on a firm surface, resting on all four feet. Use a wooden block or similar object to compensate for any bumps/holes in the surface.
- The room should be dry and adequately ventilated.
- Temperatures of the external environment have an impact on the energy consumption of the device. Therefore:
  - do not put the device to a place exposed to sunshine or besides a radiator or oven,
  - put it to a place where the temperature of the environment corresponds to the climatic classification for which the device was designed.

### Climatic classification Ambient temperature limits

SN	from +10°C to +32°C
N	from +16°C to +32°C
ST	from +18°C to +38°C
T	from +18°C to +43°C

- If the freezer has been handled standing on end it should be allowed to stand in normal position for about 12 hours before switching it on.
- Please ensure that when the appliance is installed it is easily accessible for the engineer in the event of a breakdown.



## Electrical Connection



*Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.*

*This appliance must be earthed.*


**The manufacturer declines any liability should these safety measures not be observed.**

### Electrical Requirements

Before switching on, make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.

The appliance is supplied with a 13amp plug fitted. In the event of having to change the fuse in the plug supplied, a 13amp ASTA approved (B51362) fuse must be used. Should the plug need to be replaced for any reason. The wires in the mains lead are coloured in accordance with the following code:

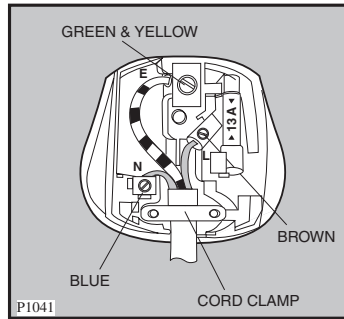
Green and Yellow:	Earth
Blue :	Neutral
Brown :	Live

The wire coloured green and yellow must be connected to the terminal marked with the letter "E" or by the earth symbol  or coloured green and yellow.

The wire coloured blue must be connected to the terminal "N" or coloured black.

The wire coloured brown must be connected to the terminal marked "L" or coloured red.

Upon completion there must be no cut, or stray strands of wire present and the cord clamp must be secure over the outer sheath.



[www.electrolux.com](http://www.electrolux.com)

[www.zanussi-electrolux.co.uk](http://www.zanussi-electrolux.co.uk).